

# NAVIGATING PACKOUTS





# It's Brutal.

**Seriously. What you are going through is awful.**

Water. Fire. Storm. Mold ... doesn't matter.

Life is disrupted.

One. Big. Headache.

New people at your door. Contractors. Insurance Adjusters.

Estimators. Codes Inspectors. Restoration Experts.

**NOBODY CALLS US BECAUSE LIFE IS GOING GREAT.**

**SOMETHING BAD HAPPENED.**

**THAT'S THE BAD NEWS.**





# WE TRAVEL THIS ROAD EVERY DAY.

**That's the Good News!**

We bring order back from chaos ... back to normal!

**833-977-0577**



---

# **START HERE.**



## **TRUST US ON THIS ONE.**

**TAKE NOTES!!!!**



This process takes months in most cases. Phone numbers, new account numbers, adjusters, claims reps ... it starts to run together.

Take down dates and names and contact numbers when you speak with people.

**Few people take us seriously on this - but those that do this - do better in the end!**



# THOROUGH.

|  |                                                               |
|--|---------------------------------------------------------------|
|  |                                                               |
|  |                                                               |
|  | HOMEOWNERS POLICY:<br># GL45Z90853Y                           |
|  |                                                               |
|  | RESTORATION COMPANY<br>Account: 754369<br>Attn: Chad Harrison |
|  |                                                               |
|  | PACK2NORMAL<br>Account: 1000348H<br>Attn: Tyler Jackson       |
|  |                                                               |
|  | FLOORING COMPANY<br>Account: 2039HYR<br>Attn: Jessica Barnes  |
|  |                                                               |
|  |                                                               |
|  |                                                               |

**Take down account  
numbers.**

**For everything.**

**Contractors.  
Insurance.  
City Codes Inspectors.**

**People often forget to  
take down claim  
numbers and account  
numbers.**

**Don't miss that part.**

# THE PROCESS



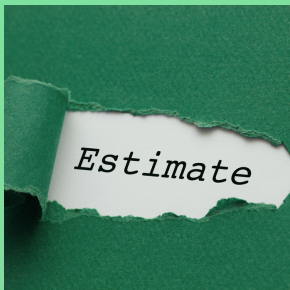
**CLAIM FILED**



**CONTRACTOR  
SECURED**



**CONTRACTOR  
CALLS  
PACK2NORMAL**



**WE ASSESS &  
ESTIMATE**



**WE SUBMIT  
TO YOUR  
INSURANCE**



**PACK IT OUT**



**RETURN**



**STORAGE**



**RESTORE ITEMS**



# WHAT PACKOUTS ARE NOT ...

Pack Outs are nowhere close to a moving company.

Contents damaged from water, mold, storms, or smoke have to be restored properly. Moving companies do not do that!





# **QUICK ANSWERS TO FREQUENT QUESTIONS ...**



## WHO HIRES PACK2NORMAL?

You do. The contractor you chose deemed it necessary to have a packout job and you are the one that makes the final decision.

## HOW MUCH DOES IT COST?

It's covered in your deductible as long as your insurance policy allows for a pack out contingency.

## WHO DEALS WITH MY INSURANCE?

We do that for you and for the contractor. It's the chief reason contractors love us. We make it easy on everyone.

## HOW ARE MY CONTENTS STORED?

Depends on what you choose. Most people want a full packout because contents need to be restored and protected. Which means we take it to our indoor climate controlled facility. We can also put a POD on your property as well if that's what you choose.



---

# WHO DO I CALL ABOUT MY CONTENTS ?



NOT ... the contractor.



Call us.

Because we are the one protecting your contents!

**833-977-0577**

**[www.PACK2NORMAL.com](http://www.PACK2NORMAL.com)**